



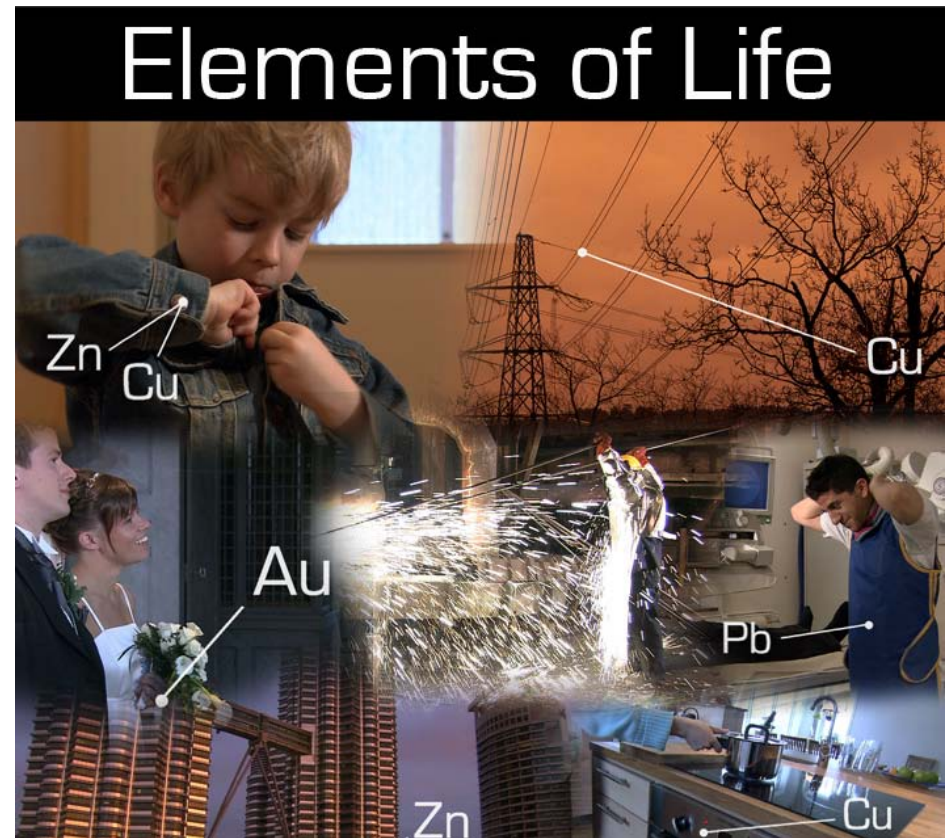
CSR – Boliden and our business partners

Capital Markets Day 6 September 2011

Catharina Nordeman
Director EHSQ

For a sustainable development

Metals are vital to society's development. The biggest challenge we face entails meeting the increasing demand for metals in a way that minimises the negative effects on people and the environment.



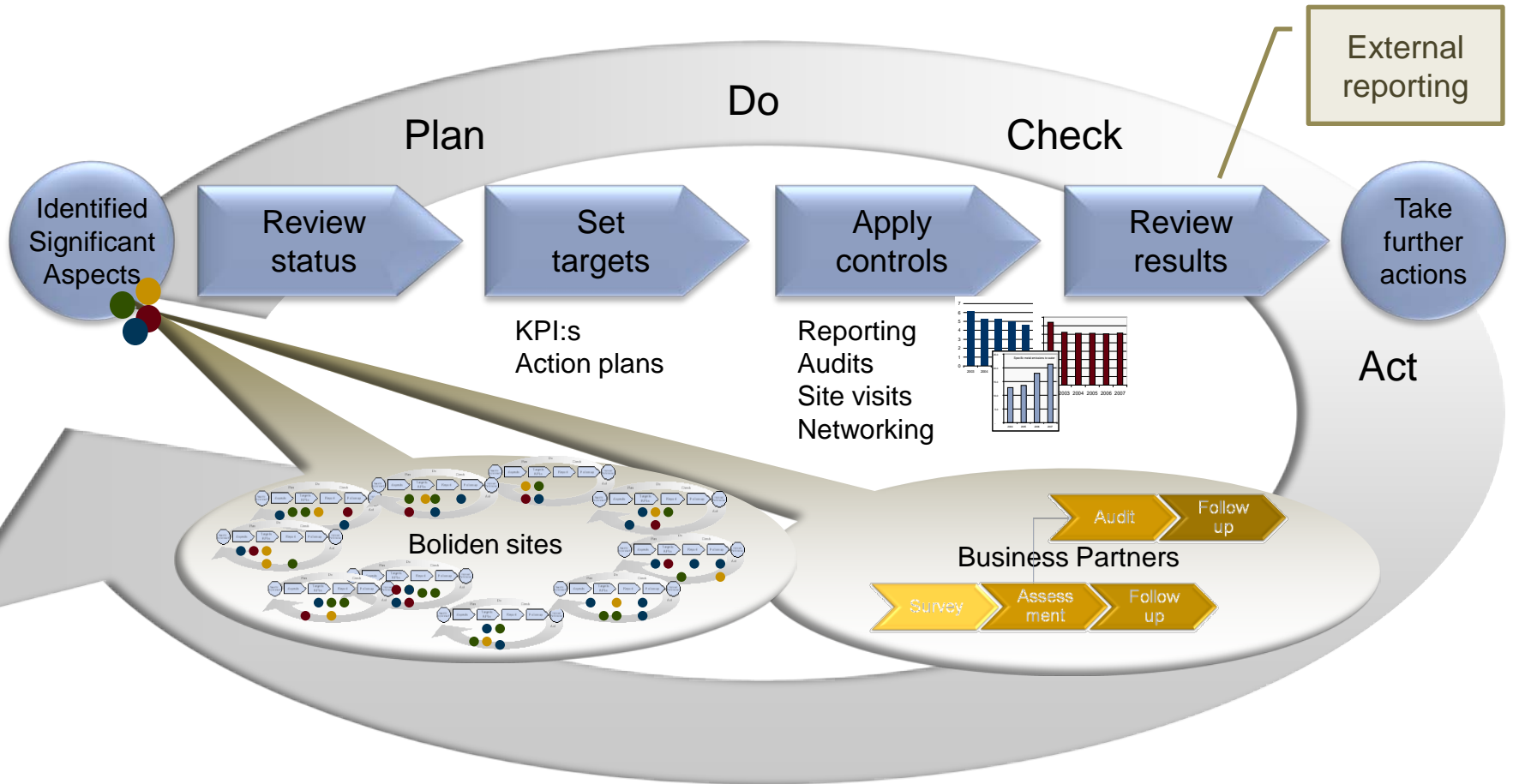
Sustainable development

- **Social responsibility**
 - Securing tomorrow's skill pool
 - Diversity and equal opportunity
 - Implementation of New Boliden Way
 - Create a safe working environment
- **Environmental responsibility**
 - Minimise emissions to air and water
 - Limit impact on the physical environment
 - Responsible management of waste
- **Financial responsibility**
 - A positive economic and social impact on the local community



CSR in Boliden

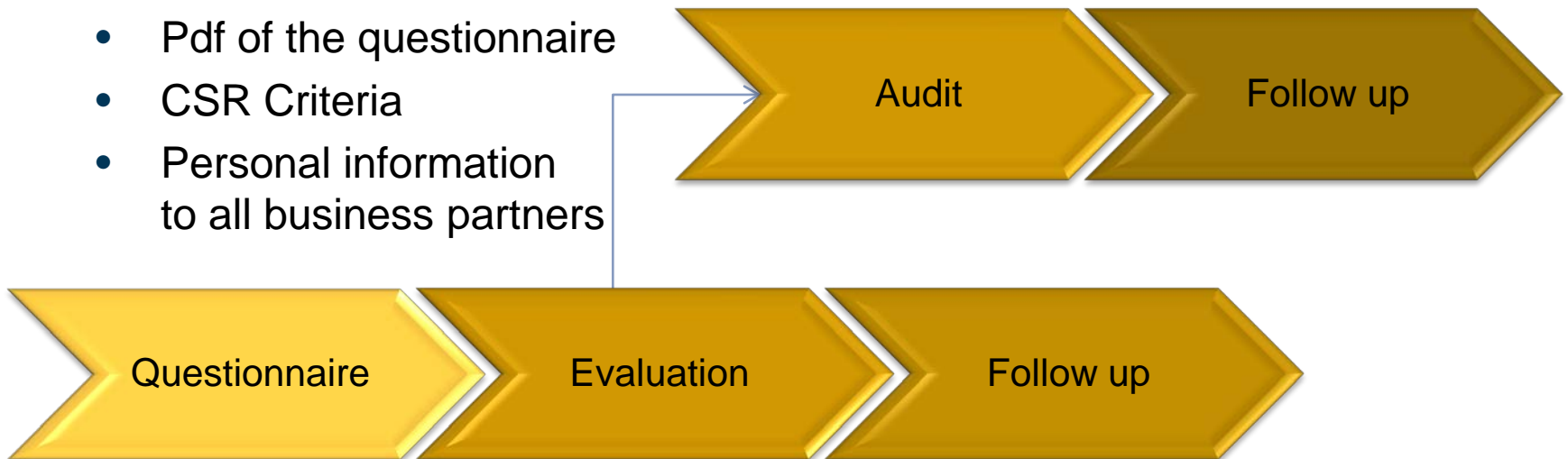
- Health and Safety
- Environment
- Relations to local community
- Risks connected to Business Partners



EBP Project 2010

Steering documents and information

- In Management Manual
 - Instruction
 - CSR Criteria
- On the web under Sustainability/Business Partners
 - General information
 - Pdf of the questionnaire
 - CSR Criteria
 - Personal information to all business partners



The global society watches

- Human rights
- Labour rights
- Child labour
- Safety performance
- Environmental performance
- Corruption
- Business ethics



If we do global business, we are also part of the global performance.

BOLIDEN

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- C
- En
- Energy
- Finance
- Human Reso
- IT
- Legal Affairs

Group Instruction
1 (2)

Evaluation of Business Partners

Corporate Social Responsibility (CSR) is crucial for a sustainable mining and metals industry. Boliden wants to move forward together with our business partners to live up to standards of corporate ethics that are internationally accepted.

In order to control risks involving business partners and to achieve continual improvements throughout the business chain Boliden is carrying out evaluations of the performance of our business partners from a CSR perspective. The evaluations are made according to criteria¹ we have formed based on the UN Global Impact 10 Principles, ILO- and ISO-standards.

Each operational unit and group function that has contact with external business partners has the responsibility to act according to our group-wide procedures to manage risks and encourage compliance to our criteria and code of conduct. This document sets the framework and the minimum standard of the procedure that each department or site within Boliden Group should have.

1 Identify risks

Risk assessments shall be made on a regular basis, or not more seldom than every fifth year on all business partners.

Risk as

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- any

Results
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partners

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Group Guidelines
1 (4)

Evaluation of Business Partners - Criteria

These criteria are those applied from a CSR perspective and need to be completed with business and quality criteria.

1 Human rights

1.1 Boliden shall support and respect the protection of internationally proclaimed human rights

We expect our Business Partners to:

- Treat employees with dignity and respect.
- Not contribute to, or commit crime
- Not violate human rights.

1.2 Boliden shall make sure that they are not complicit in human rights abuses

We expect our Business Partners to:

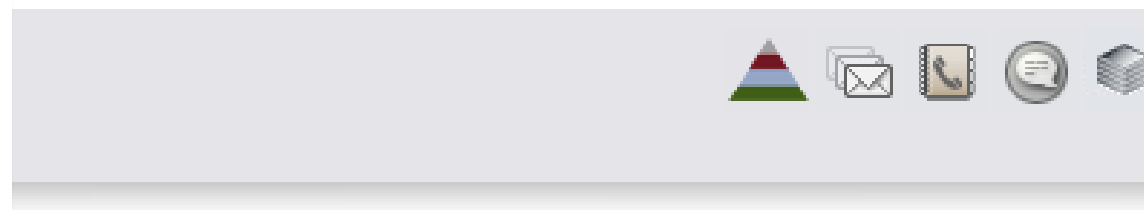
- Guarantee that existing international guidelines and standards for the use of force are respected, if security services are used to protect operations.²
- Prevent forcible displacement of individuals, groups or communities.

2 Labour standards

2.1 Boliden shall uphold the freedom of association and the effective recognition of the right to collective bargaining²

We expect our Business Partners to:

- Enable workers to form and join a trade union of their choice without fear of intimidation or reprisal, in accordance with national law.
- Ensure that workers representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free



Id	Docnum	Document Name	Author
23	347035	SDS Management - Appendix 2	Vagn Englys
	278	SDS Management - Appendix 1	Vagn Englys
	262	Medical advice for business travellers within Boliden	Vagn Englys
	962	Evaluation of Business Partners -Group Instruction	Catharina N
	390	REACH Management Guidelines	Emil Josend
	692	Group Reporting - Health and Safety	Catharina N
	460	SDS Management guidelines	Vagn Englys
	950	Boliden Group CSR Criteria	Catharina N
	907	Environmental deviations - Instructions	Catharina N
	910	Safety Requirements for Visitors - Instructions	Catharina N



Business partners

Boliden's business partners can roughly be categorized into customers and suppliers. Approximately one third of our zinc customers are large steelworks which use zinc to protect steel from corrosion when manufacturing galvanised thin sheet. The second largest customer category comprises companies that hot dip galvanise piece goods. The majority of our copper customers are manufacturers of wire rod, copper rods and copper alloys who, in turn, sell their products to the construction, electronics and automotive industries.




Boliden buys metal concentrates from its own mines and from around 20 suppliers and have around one hundred suppliers of electronic and metal scrap and other secondary raw materials. We also have a total of around 6,800 suppliers of goods, services and logistics. Just over 200 of this total accounts for the majority of purchasing volumes.

Evaluation of Business partners

Corporate Social Responsibility (CSR) is crucial for a sustainable mining and metals industry. Boliden wants to move forward together with our business partners to live up to standards of corporate ethics that are internationally accepted.

In order to control risks involving business partners and to achieve continual improvements throughout the business chain Boliden is carrying out evaluations of the performance of our business partners from a CSR perspective. The evaluations are made according to criteria we have formed based on the UN Global Compact, 10 Principles, ILO- and ISO-standards. This according to our group wide procedures to secure compliance to legislation and code of conduct.

The evaluations are carried out as self assessments and audits.

-  [Self Assessment Questionnaire - print out version](#)
-  [Evaluation of Business Partners Criteria](#)
-  [Certificates Boliden units](#)

Search

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- »Dictionary

Contact Us

»sustainability @boliden.com

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- »BasEl
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Self Assessment Boliden's Business Partner

Page 1

Self Assessment Boliden's Business Partner

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The evaluations are carried out as self assessments and audits performed by the business partner, a Boliden representative or a third party if necessary.

This self assessment is based on these sections;

1. Human Rights
2. Labour standards
3. Environment
4. Anticorruption
5. Implementation

For more information please contact catharina.nordeman@boliden.com.

Scope of assessment - I answer the survey for:

- For the entire group For my affiliate/site

Next Page





3.8 Does your company provide a safe and hygienic working environment with access to clean toilet facilities and potable water?

Yes	No	N/A
x		

3.9 Does your company make sure that accommodation, where provided, is clean, safe, and meets the basic needs of the workers?

Yes	No	N/A
x		

4 Environment

4.1 Does your company's environmental performance stay within the frames of your environmental permits?

Yes	No	N/A
x		

4.2 Did the company violate the thresholds of the environmental permit during the last year?

Yes	No	N/A
	x	

4.3 Does your company use technique listed in the EU BREF document of BAT?

If Partial, please specify

Yes	Partial	No
	x	

4.4 Has the company been fined for violating environmental legislation during the last five years?

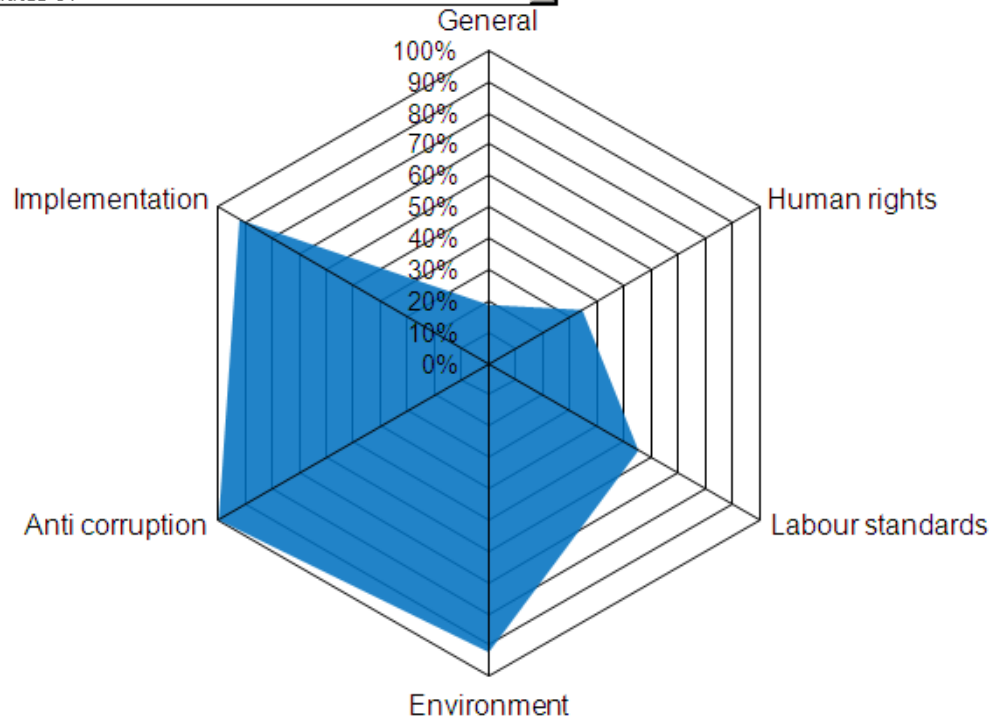
Yes	No
	x

If Yes, describe briefly why, please:

4.5 Is your company certified according to ISO 14001, EMAS or other recognised environmental standard?

Example of result

	A	B	C	D	E	F	G	H
1								
2	Company from the list below:	General	Human rights	Labour standards	Environment	Anti corruption	Implementation	Total
3		70	45	330	600	200	300	1545
4	TRANSPORT OY	370	130	595	650	200	325	2270
5		19%	35%	55%	92%	100%	92%	68%
6								
7								
8	ASKANIA AB							
9	ASTORA-RAKENNUS OY							





Reactions

“I was in charge of answering Boliden’s Self Assessment in behalf of XXX Minerals, owner of XXX.

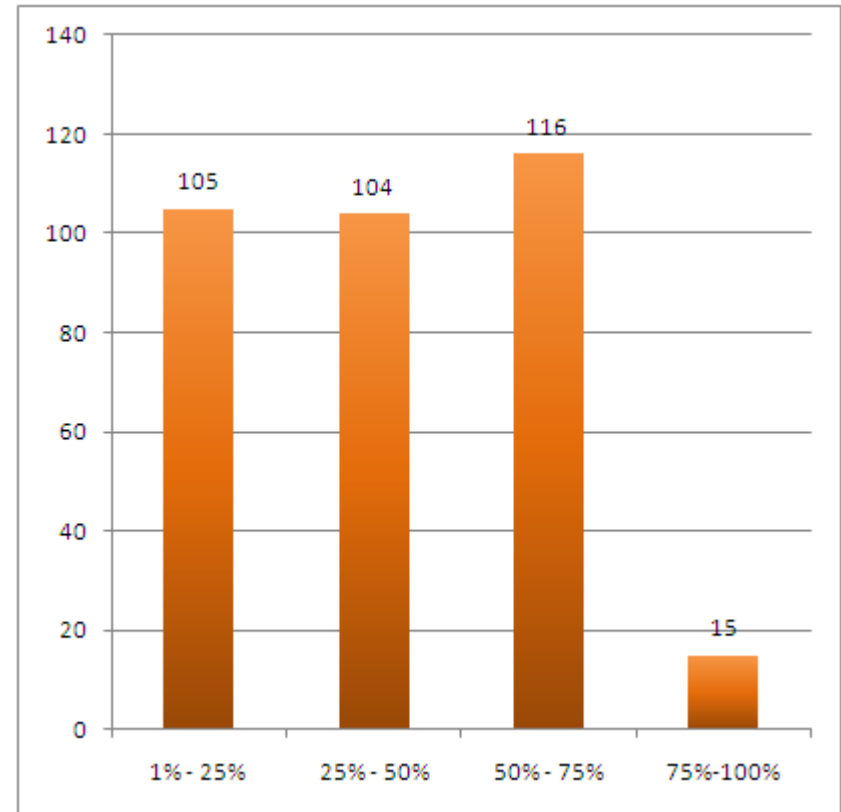
We are used to receiving this kind of requests from investors, but this was the first time we had it from a client. That is why I would be most grateful if you could send me a copy of the survey. The reason for this request is that, if I could show other people in XXX the kind of subjects Boliden is interested in, it will strengthen our Vicepresidency’s arguments to continue to promote sustainability across different areas of XXX Minerals.”

“Thank you for sending YYY, Inc. the Boliden Self Assessment Business Partner Survey.

The review of business partners, their practices and philosophies is a good idea for developing strong long lasting committed relationships.”

Results

- 340 replies (result above 0%)
- Response rate in average 60%
- Most companies score high in Environment and Labour Standards.
- Lowest scores are generally in Human Rights and Anti Corruption.



Number of companies with certain scores

After the project

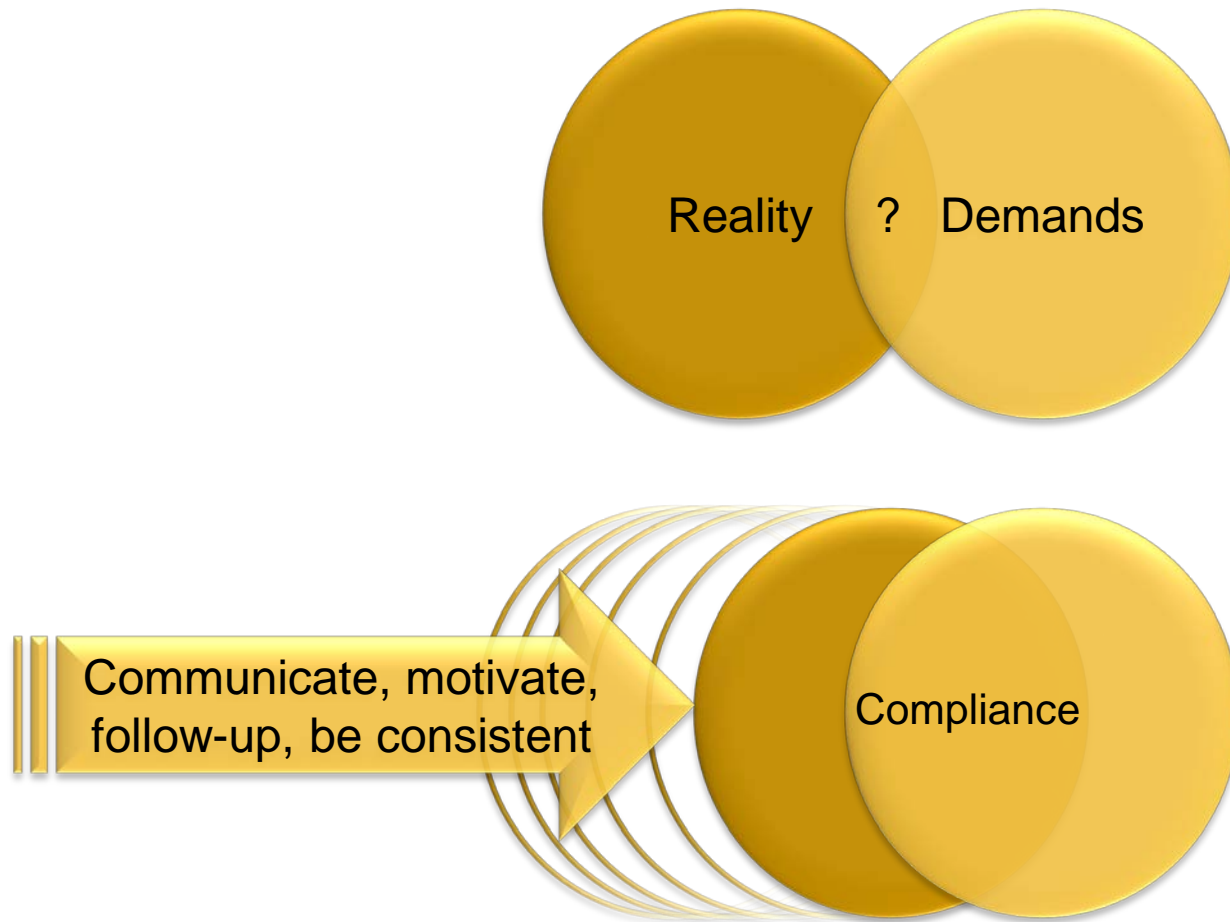
Internal audits carried out at all departments to ensure that


- All managers understand what to do, and how
- The group instruction is applied
- Roles and responsibilities are clear
- Targets and plans are set and communicated

Regular follow-up meetings and workshops to

- Deal with obstacles
- Continually improve the working process
- Increase knowledge and understanding
- Improve Business Partner dialogue

Long term perspective





Boliden
the first link in the
value chain of metals