



Managing community relationships

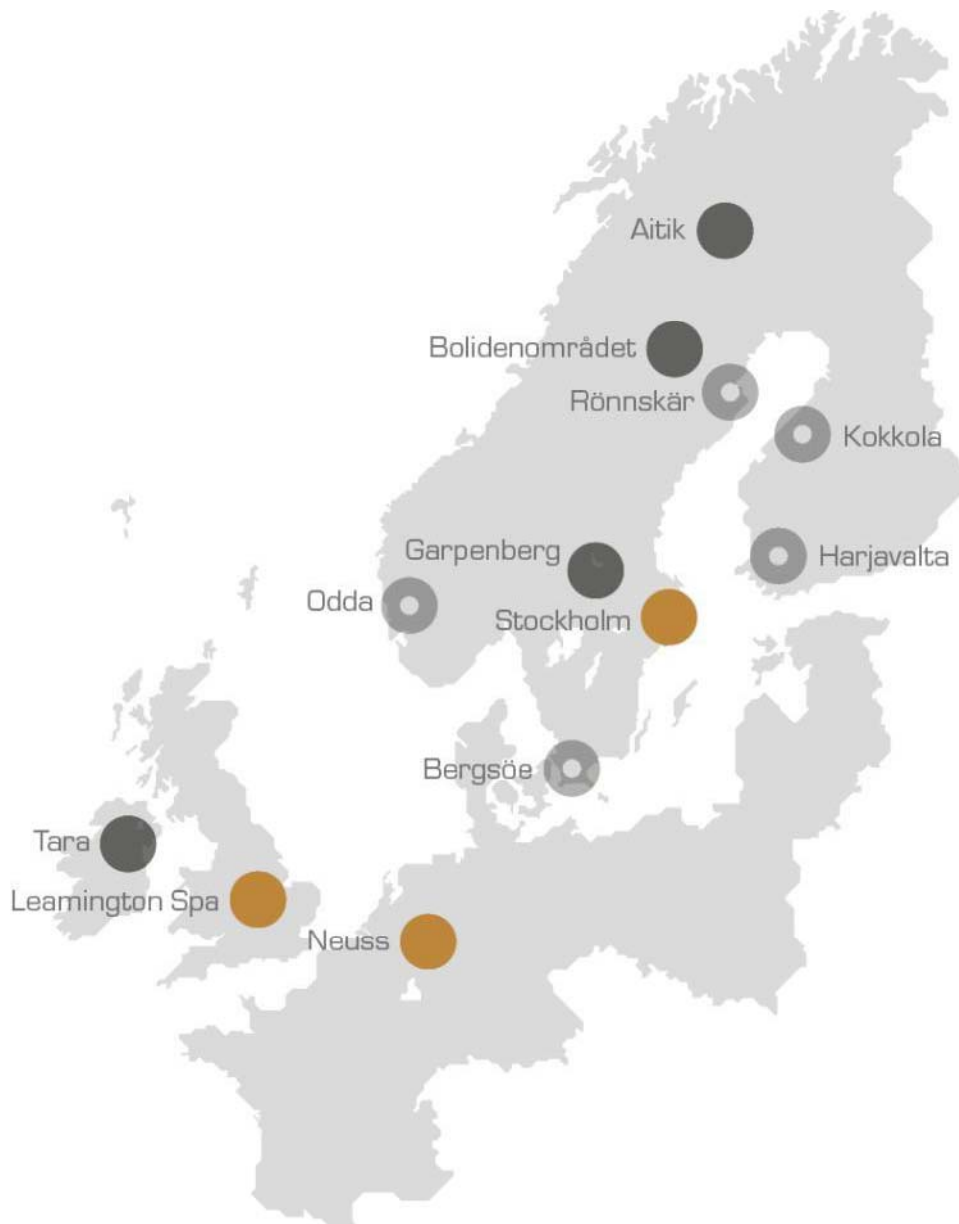
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Managing community relationships



Each site has a different environment and a large variety of stakeholders and community interests

Act according to site specific situation

Key aspects

- **Social responsibility**
 - Creating a safe work environment
 - Limit the impact on our social environment
 - Cooperation with society and stakeholders
 - Securing a future talent pool
 - Diversity and gender balance
- **Environmental responsibility**
 - Minimising emissions to air and discharges to water
 - Limiting the impact on the physical environment
 - Handling waste responsibly
 - Rehabilitation and biodiversity
- **Economic responsibility**
 - A positive economic effect on the local community



In all stages of operations....

Exploration

Mining

Smelting

Rehabilitation

Post Rehabilitation



Social responsibility



Environmental responsibility



Economic responsibility



Exploration

- Information at early stage
- Detailed workplans to landowners and stakeholders
- Meetings when extensive exploration starts in new areas
- Adapt to other interests and change timeplans
- Reduce impact through good planning and best available technology
- Settle any damage directly



Permitting process

- Starts before activity is initiated and continues throughout project
- Relevant , understandable and accessible documentation before meetings
- Two way communication
 - Inclusive, respectful & culturally appropriate manner
 - Provide dialogue to review aspects for specific project or development plan
- Adapt and optimize project to society and other stakeholders in best possible way
- Evaluate the need of Social Impact Assessments

Operations on a long term basis

- Non-formal consultations
- Identify stakeholders and get to know each other
- Talk with each other not about each other
- Arrange site visits
- Continuous meetings with the community representatives
- Participate in the process of land use planning
- Annual meetings with neighbours
- Open and trustful dialogue

Successful operations depend on local support and understanding



Managing Sami relations

Boliden has a respectful dialogue with villages at all mine sites in Sami areas

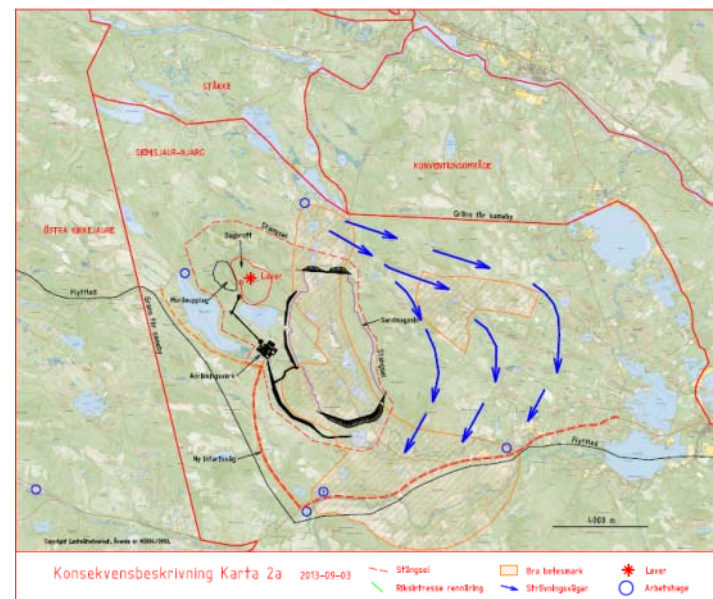
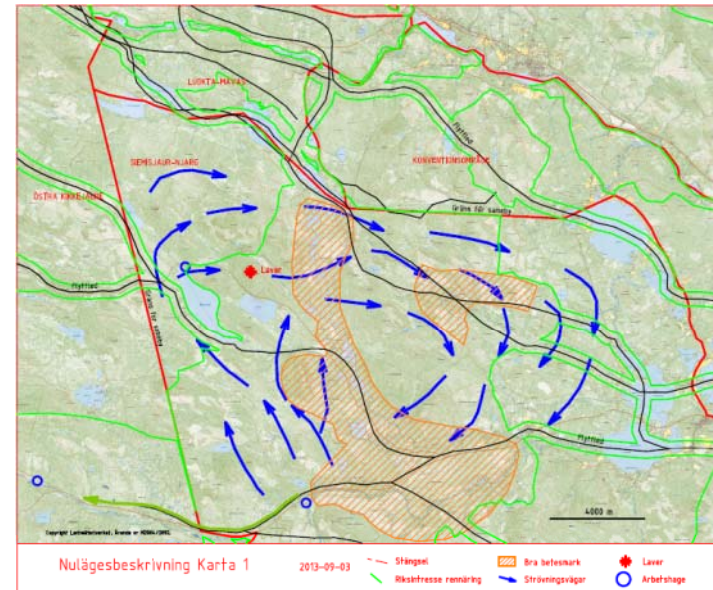
- Non formal consultations
- Dialog meetings
- At least annual meetings at all mine sites
- Continuous evaluation of consequences
- Seminars on specific issues
- Social Impact Assessments
- Contracting (fence inspection, construction, forestry) with synergies
- Adapt projects for the herding if possible



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Sami relations

- Proper descriptions of consequences are made together in permitting processes
 - Direct, Indirect, Social and Cumulative consequences are described
 - Described on maps
- Priority:
 - Avoid
 - Minimize
 - Actions to reduce damage
 - Settlements



Managing sami relations!

Examples of actions taken:

- Transports
 - Planning; Campaigns when impacts are low
 - Reduced speeds
 - Meetings; Truckdrivers and reindeer herds
 - Reflective marks on reindeer
- Adaption of projects, fences
- Reindeer bridge over railway
- Supplementary feeding
- Create new migratory routes
- Experience sharing and contacts
- Continuous evaluation of consequences
- Rehabilitation of minesites to be used for reindeer grazing



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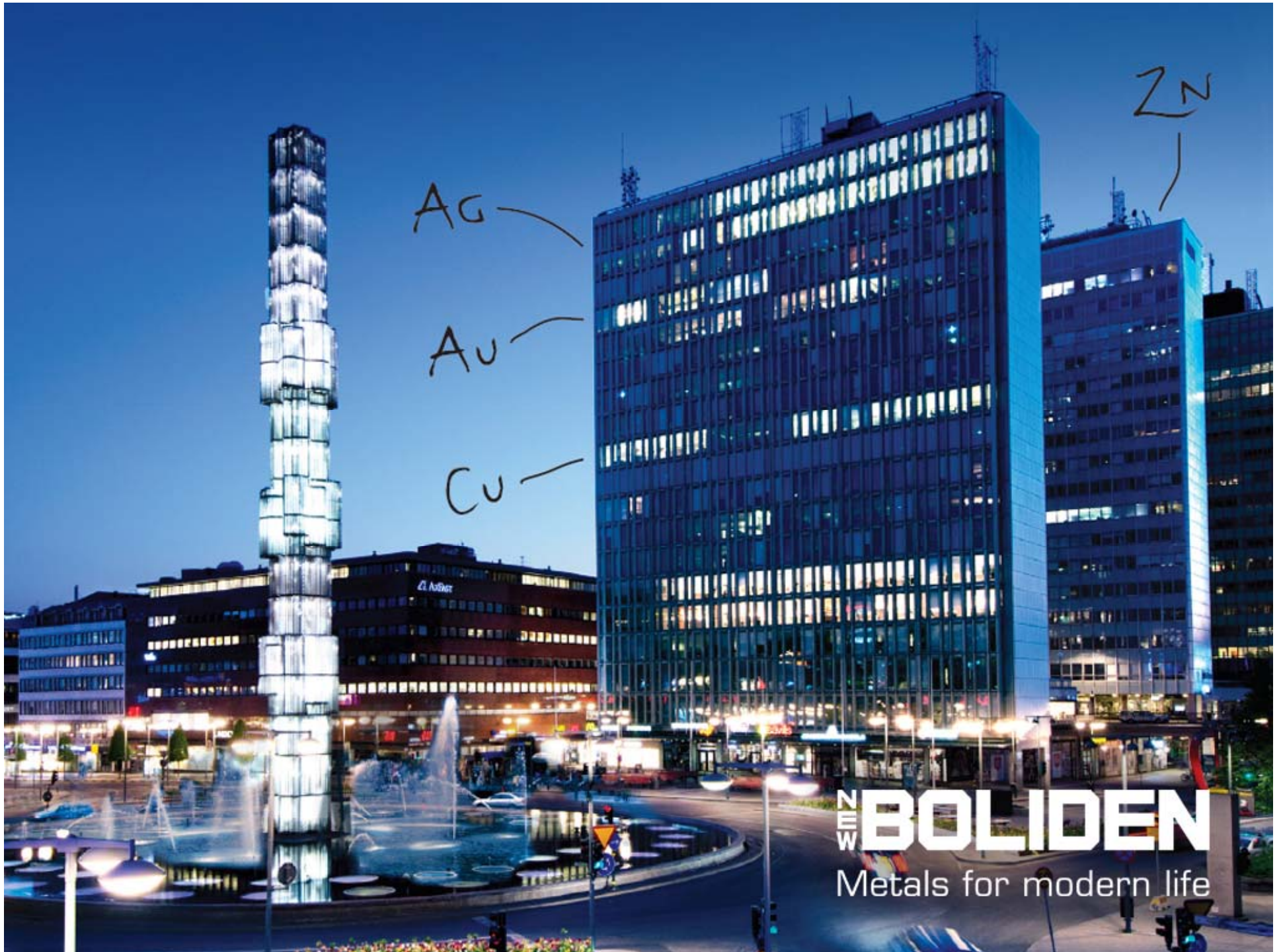
Managing community relations is all about building trust !

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